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CERTIFICATO N. 0098.2018
CERTIFICATE N.

SI CERTIFICA CHE IL SISTEMA DI GESTIONE DEL SERVIZIO DI
WE HEREBY CERTIFY THAT THE SERVICE MANAGEMENT SYSTEM OPERATED BY

SIELTE SPA

VIA CERZA 4 - 95027 SAN GREGORIO DI CATANIA (CT)
UNITA' OPERATIVE / OPERATIVE UNITS

VIA CERZA 4 - 95027 SAN GREGORIO DI CATANIA (CT)
VIA VALLE DI PERNA 3 - 00128 ROMA (RM)

E' CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2011

PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES

Erogazione del servizio di Identity Provider aderente al sistema SPID
(Sistema Pubblico Identità Digitale). Gestione Servizi ICT con supporto di Service
Desk, Progettazione, Erogazione, Manutenzione ed Assistenza tecnica
Provision of Identity Provider as for SPID service (Public Digital Identity Service). Management of ICT
Services with support of Service Desk, Planning, Delivery, Maintenance and Technical Assistance

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

DATE:	PRIMA CERTIFICAZIONE	EMISSIONE CORRENTE	SCADENZA
	FIRST CERTIFICATION	CURRENT ISSUE	EXPIRY
	2018-02-04	2018-02-04	2021-02-03

IMQ S.p.A.- VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago



IQNet, the association of the world's first class
certification bodies, is the largest provider of management
System Certification in the world.
IQNet is composed of more than 30 bodies and counts
over 150 subsidiaries all over the globe.



IAF: 33

ITX N° 005 L

Membro degli Accordi di Mutuo
Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF, and ILAC
Mutual Recognition Agreements

La validità del certificato è subordinata a sorveglianza annuale e riesame completo
del Sistema di Gestione con periodicità triennale
The validity of the certificate is submitted to annual audit and a reassessment
of the entire Management System within three years



Organismo di Certificazione Federato CISQ
www.imq.it



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale.
CISQ is the Italian Federation of management
system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

SIELTE SPA

VIA CERZA 4 - 95027 SAN GREGORIO DI CATANIA (CT)
VIA VALLE DI PERNA 3 - 00128 ROMA (RM)

has implemented and maintains a

Service Management System

for the following scope:

***Provision of Identity Provider as for SPID service (Public Digital Identity Service).
Management of ICT Services with support of Service Desk, Planning, Delivery, Maintenance
and Technical Assistance***

which fulfills the requirements of the following standard:

ISO/IEC 20000-1:2011

Issued on: 2018 - 02 - 04

Expires on: 2021 - 02 - 03

*This attestation is directly linked to the IQNet Partner's original certificate
and shall not be used as a stand-alone document*

Registration Number: IT - 112571



Alex Stoichitoiu
President of IQNET



Ing. Claudio Provetti
President of CISQ

IQNet Partners*:

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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.